

LIST OF REFERENCES CITED BY APPLICANT

(Use several sheets if necessary)

ATTY. DOCKET NO.

009997-0003-999

APPLICATION NO.

09/414,710

APPLICANT

Scott Faber and Sean Van der Linden

FILING DATE

October 8, 1999

GROUP

2755

U.S. PATENT DOCUMENTS

*EXAMINER INITIAL	EXHIBIT	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
SMD	A	US 5,884,282	4/9/1998	Robinson	705	2700	JAN 1 2 2000
	B	US 5,884,032	9/25/95	Bateman et al.	395	2700	
	C	US 5,862,223	7/24/96	Walker et al.	380	25	
	D	US 5,850,433	5/1/1996	Rondeau	379	201	
	E	US 5,819,267	10/6/98	Uyama	707	6	
	F	US 5,794,221	8/11/98	Egendorf	705	40	
	G	US 5,694,549	3/3/1994	Carlin, et al.	395	200.2	
	H	US 5,148,474	9/15/92	Haralambopoulos, et al.	379	111	

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
							YES	NO

OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, Etc.)

SMD	I	J. Sairamesh & C. Codella; NETBAZAAR: NETWORKED ELECTRONIC MARKETS FOR TRADING COMPUTATION AND INFORMATION SERVICES; Research and Advanced Technology for Digital Libraries; Second European Conference, ECDL'98. Proceedings, September 21-23, 1998, p. 839-856
	J	Eleena de Lisser, WHEN BUSINESS PLAN AND REAL WORLD CLASH, 6/9/1999, p. B1, B4
	K	Elizabeth Weise, DIVING INTO THE GLOBAL VILLAGES, USA Today, 6/30/1999, p. 6D (see www.thewell.com)
	L	www.experts-exchange.com , first visited on July 2, 1999, site information accessed on December 28, 1999.
	M	www.ifriends.com , first visited on July 28, 1999, FAQ accessed on December 28, 1999.

EXAMINER

S. D. Taz

DATE CONSIDERED

11/16/00

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



Form PTO-1449 (Modified)	Atty Docket No.: 004704.P001	Application No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicants: Scott Faber, et al.	
	Filing Date: October 8, 1999	

RECEIVED
APR - 4 2000
MAIL ROOM

REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SM		2/25/00	6,026,148	Dworkin, et al.	379	88.18	5/28/97
		11/23/99	5,991,394	Dezonno, et al.	379	265	2/5/98
		11/9/99	5,982,863	Smiley, et al.	379	112	8/27/97
		8/17/99	5,940,471	Homayoun	379	1	10/4/96
		6/22/99	5,914,951	Bentley, et al.	370	352	4/16/96
		5/25/99	5,907,677	Glenn, et al.	395	200.36	8/23/96
		4/6/99	5,893,077	Griffin	705	34	8/23/95
		3/16/99	5,884,282	Robinson	705	27	4/9/98
		3/16/99	5,884,272	Walker, et al.	705	1	9/6/96
		3/16/99	5,884,032	Bateman, et al.	395	200.34	9/25/95
		2/9/99	5,870,744	Sprague	707	9	6/30/97

FOREIGN PATENT DOCUMENTS

Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation
SM		WO 98/38558	9/3/98	PCT	PCT Application			
		WO 98/13765	4/2/98	PCT	PCT Application			
		WO 98/02835	1/22/98	PCT	PCT Application			
		WO 97/05733	2/13/97	PCT	PCT Application			

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

SM		✓ The Voice of Technology, Credit World, pp 20-23, Jul 1994
		✓ Telecommunications Buyers Guide and Directory, Editor & Publisher, pp 29TC-38TC, Feb 1994
		✓ Aspect Telecomm: Aspect Integrates the Web into the Call Center, M2 Presswire, Aug 1996
		✓ Information, Bid and Asked, Forbes, 20 Aug 1990, 92

Examiner <i>Amie Lee</i>	Date Considered 10/12/00
------------------------------------	------------------------------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



Form PTO-1449 (Modified)	Atty Docket No.: 004704.P001	Application No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicants: Scott Faber, et al.	
	Filing Date: October 8, 1999	

RECEIVED
APR - 4 2000
TC 300 MAIL ROOM

REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SM		1/26/99	5,864,871	Kitain, et al.	707	104	1/28/97
		1/19/99	5,862,223	Walker, et al.	380	25	7/24/96
		12/15/98	5,850,433	Rondeau	379	201	5/1/96
		10/20/98	5,825,876	Peterson, Jr.	380	4	2/12/96
		10/20/98	5,825,869	Brooks, et al.	379	265	4/23/96
		10/6/98	5,819,271	Mahoney, et al.	707	9	10/29/96
		10/6/98	5,819,267	Uyama	707	6	4/2/96
		10/6/98	5,819,092	Ferguson, et al.	395	701	10/6/97
		9/15/98	5,809,119	Tonomura, et al.	379	112	6/20/96
		8/11/98	5,794,221	Egendorf	705	40	7/7/95
		7/7/98	5,778,367	Wesinger, Jr., et al.	707	10	12/14/95

FOREIGN PATENT DOCUMENTS

Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

SM		✓ Attachmate Ready to Answer 'Net questions, Network World, 8 Apr 1996, 37
Q		✓ US Courts to Launch First Federal 900 Service, Federal Computer Week, 28 Sep 1992, 8
Q		✓ Company Devoted to Hot-Line Support, Computer Reseller News, 21 Oct 1991, 48
Q		✓ For Telephere's Clients, Dial '1-900 TUF LUCK', Business Week, 9 Sep 1991, 88

Examiner <i>James L. Hatch</i>	Date Considered 10/12/00
--	------------------------------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



Form PTO-1449 (Modified)	Atty Docket No.: 004704.P001	Application No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicants: Scott Faber, et al.	
	Filing Date: October 8, 1999	

RECEIVED
APR - 4 2000
MAIL ROOM

REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SM		6/16/98	5,768,521	Dedrick	397	200.54	2/2/96
		4/14/98	5,740,231	Cohn, et al.	379	89	9/16/94
		3/3/98	5,724,424	Gifford	380	24	11/29/95
		3/3/98	5,722,418	Bro	128	732	9/30/94
		2/24/98	5,721,763	Joseph, et al.	379	88	1/31/96
		2/17/98	5,718,247	Frankel	128	898	5/30/96
		1/20/98	5,710,887	Chelliah, et al.	395	226	8/29/95
		12/2/97	5,694,549	Carlin, et al.	395	200.2	3/3/94
		6/10/97	5,638,432	Wille, et al.	379	121	4/20/95
		5/27/97	5,634,012	Stefik, et al.	395	239	11/23/94
		2/11/97	5,602,905	Mettke	379	96	1/23/95

FOREIGN PATENT DOCUMENTS

Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

SM		When Business Plan and real World Clash, Wall Street Journal, 9 June 1999, B1
AT		Hidden Cost of Tech Support, PC World, May 1995, 143
AT		NetBazaar: Networked Electronic Markets for Trading Computation and Information Services, ECDL 1998 - Research and Advanced Technology for Digital Libraries, 839
B		Multimedia Collaborative Remote Consultation Tools via Gigabit WAN in Teleradiology, IEEE 1994 Phoenix, 417

Examiner Sue Sedell	Date Considered 10/12/00
-------------------------------	------------------------------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified 3 2000)	Atty Docket No.: 004704.P001	Application No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicants: Scott Faber, et al.	
	Filing Date: October 8, 1999	

 RECEIVED
APR - 4 2000
TOLSON MAIL ROOM

REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SM		9/10/96	5,555,298	Jonsson	379	207	2/16/93
		7/23/96	5,539,735	Moskowitz	370	60	12/28/94
		10/25/94	5,359,508	Rossides	364	401	5/21/93
		9/13/94	5,347,632	Filepp, et al.	395	200	7/28/89
		6/28/94	5,325,424	Grube	379	94	5/10/93
		9/15/92	5,148,474	Haralambopoulos, et al	379	111	8/21/91
		10/15/91	5,058,152	Solomon, et al.	379	67	12/12/89
		6/14/88	4,751,669	Sturgis, et al.	364	900	4/4/85

FOREIGN PATENT DOCUMENTS

Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

(A)		✓ Multimedia Communication in a Medical Environment, IEEE 1991 Singapore I.C. on Networks, 166
(A)		✓ A New Teleconsultation Terminal System Using ISDN, NTT Review, July 1991, 37
(A)		✓ MiniPay: Charging Per Click on the Web, CNISDN, 1997 v29, 939
(A)		✓ Caring for Customers: Real-time text chat and telephony provide personalized customer support and turn queries into sales leads, Internet World Media, September 1999

Examiner Andrew S. Day Date Considered 10/12/00 11/16/00

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified)

Atty Docket No.:

Application No.:

004704.P001

09/414,710

List of Patents and Publications Statement

Applicants:

(Use several sheets if necessary)

Scott Faber, et al.

Filing Date: October 8, 1999

REFERENCE DESIGNATION

U.S. PATENT DOCUMENTS

Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SM		2/25/00	6,026,148	Dworkin, et al.	379	88.18	5/28/97
		11/23/99	5,991,394	Dezonno, et al.	379	265	2/5/98
		11/9/99	5,982,863	Smiley, et al.	379	112	8/27/97
		8/17/99	5,940,471	Homayoun	379	1	10/4/96
		6/22/99	5,914,951	Bentley, et al.	370	352	4/16/96
		5/25/99	5,907,677	Glenn, et al.	395	200.36	8/23/96
		4/6/99	5,893,077	Griffin	705	34	8/23/95
		3/16/99	5,884,282	Robinson	705	27	4/9/98
		3/16/99	5,884,272	Walker, et al.	705	1	9/6/96
		3/16/99	5,884,032	Bateman, et al.	395	200.34	9/25/95
		2/9/99	5,870,744	Sprague	707	9	6/30/97

FOREIGN PATENT DOCUMENTS

Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation
SM		WO 98/38558	9/3/98	PCT	PCT Application			
		WO 98/13765	4/2/98	PCT	PCT Application			
		WO 98/02835	1/22/98	PCT	PCT Application			
		WO 97/05733	2/13/97	PCT	PCT Application			

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

SM		The Voice of Technology, Credit World, pp 20-23, Jul 1994
		Telecommunications Buyers Guide and Directory, Editor & Publisher, pp 29TC-38TC, Feb 1994
		Aspect Telecomm: Aspect Integrates the Web into the Call Center, M2 Presswire, Aug 1996
		Information, Bid and Asked, Forbes, 20 Aug 1990, 92

Examiner

S. Ditz

Date Considered

11/16/00

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified)	Atty Docket No.: 004704.P001	Application No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicants: Scott Faber, et al. #7	
	Filing Date: October 8, 1999	

REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SMD		1/26/99	5,864,871	Kitain, et al.	707	104	1/28/97
		1/19/99	5,862,223	Walker, et al.	380	25	7/24/96
		12/15/98	5,850,433	Rondeau	379	201	5/1/96
		10/20/98	5,825,876	Peterson, Jr.	380	4	2/12/96
		10/20/98	5,825,869	Brooks, et al.	379	265	4/23/96
		10/6/98	5,819,271	Mahoney, et al.	707	9	10/29/96
		10/6/98	5,819,267	Uyama	707	6	4/2/96
		10/6/98	5,819,092	Ferguson, et al.	395	701	10/6/97
		9/15/98	5,809,119	Tonomura, et al.	379	112	6/20/96
		8/11/98	5,794,221	Egendorf	705	40	7/7/95
V		7/7/98	5,778,367	Wesinger, Jr., et al.	707	10	12/14/95

FOREIGN PATENT DOCUMENTS								
Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
SMD	Attachmate Ready to Answer 'Net questions, Network World, 8 Apr 1996, 37
	US Courts to Launch First Federal 900 Service, Federal Computer Week, 28 Sep 1992, 8
	Company Devoted to Hot-Line Support, Computer Reseller News, 21 Oct 1991, 48
V	For Telephere's Clients, Dial '1-900 TUF LUCK', Business Week, 9 Sep 1991, 88
Examiner	Date Considered
S. Ortiz	11/16/00

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified)	Attorney Docket No.: 004704.P001	Application No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicants: Scott Faber, et al. #7	
	Filing Date: October 8, 1999	

REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SM		6/16/98	5,768,521	Dedrick	397	200.54	2/2/96
		4/14/98	5,740,231	Cohn, et al.	379	89	9/16/94
		3/3/98	5,724,424	Gifford	380	24	11/29/95
		3/3/98	5,722,418	Bro	128	732	9/30/94
		2/24/98	5,721,763	Joseph, et al.	379	88	1/31/96
		2/17/98	5,718,247	Frankel	128	898	5/30/96
		1/20/98	5,710,887	Chelliah, et al.	395	226	8/29/95
		12/2/97	5,694,549	Carlin, et al.	395	200.2	3/3/94
		6/10/97	5,638,432	Wille, et al.	379	121	4/20/95
		5/27/97	5,634,012	Stefik, et al.	395	239	11/23/94
		2/11/97	5,602,905	Mettke	379	96	1/23/95

FOREIGN PATENT DOCUMENTS

Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

SM		When Business Plan and real World Clash, Wall Street Journal, 9 June 1999, B1
		Hidden Cost of Tech Support, PC World, May 1995, 143
		NetBazaar: Networked Electronic Markets for Trading Computation and Information Services, ECDL 1998 - Research and Advanced Technology for Digital Libraries, 839
		Multimedia Collaborative Remote Consultation Tools via Gigabit WAN in Teleradiology, IEEE 1994 Phoenix, 417

Examiner <i>S. Datz</i>	Date Considered <i>11/16/00</i>
--------------------------------	--

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified)	Atty Docket No.: 004704.P001	Application No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicants: Scott Faber, et al. #7	
Filing Date: October 8, 1999		

REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SM		9/10/96	5,555,298	Jonsson	379	207	2/16/93
		7/23/96	5,539,735	Moskowitz	370	60	12/28/94
		10/25/94	5,359,508	Rossides	364	401	5/21/93
		9/13/94	5,347,632	Filepp, et al.	395	200	7/28/89
		6/28/94	5,325,424	Grube	379	94	5/10/93
		9/15/92	5,148,474	Haralambopoulos, et al	379	111	8/21/91
		10/15/91	5,058,152	Solomon, et al.	379	67	12/12/89
✓		6/14/88	4,751,669	Sturgis, et al.	364	900	4/4/85

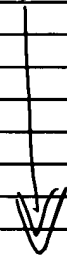
FOREIGN PATENT DOCUMENTS								
Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
SM	Multimedia Communication in a Medical Environment, IEEE 1991 Singapore I.C. on Networks, 166
	A New Teleconsultation Terminal System Using ISDN, NTT Review, July 1991, 37
	MiniPay: Charging Per Click on the Web, CNISDN, 1997 v29, 939
✓	Caring for Customers: Real-time text chat and telephony provide personalized customer support and turn queries into sales leads, Internet World Media, September 1999
Examiner S. Dray	Date Considered 11/16/00

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified)		Atty Docket No.: 004704.P001		Serial No.: 09/414,710		JUN - 6 2000 GROUP 2700	
List of Patents and Publications Statement (Use several sheets if necessary)				Applicant: Faber, et al.			
				Filing Date: October 8, 1999			

OFFICE
 JUN 05 2000
 PATENT & TRADEMARK

REFERENCE DESIGNATION			U.S. PATENT DOCUMENTS			
Examiner Initials	Document No.	Document No.	Inventor	Class	Sub-Class	Filing date if appropriate
<i>SW</i> 	AA	5,819,285	Damico, et al.	707	104	9/20/95
	AB	5,812,769	Graber, et al.	395	200.12	9/20/95
	AC	5,745,681	Levine, et al.	395	200.3	1/11/96
	AD	5,717,860	Graber, et al.	395	200.12	9/20/95
	AE	5,715,314	Payne, et al.	380	24	10/24/94
	AF	5,712,979	Graber, et al.	395	200.11	9/20/95
	AG	5,590,197	Chen, et al.	380	24	4/4/95
	AH	5,537,314	Kanter	364	406	2/23/95
	AI	5,319,542	King, Jr. et al.	364	401	9/27/90
	AJ					
	AK					

FOREIGN PATENT DOCUMENTS							
No.	Document No.	Date	Country	Class	Sub-Class	Trans-lation	
	AL						
	AM						
	AN						
	AO						
	AP						

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)		
	AR	
	AS	
	AT	

Examiner <i>S. I. 19743</i>	Date Considered <i>11/16/00</i>
-----------------------------	---------------------------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified)		Atty Docket No.: 004704.P001		Serial No.: 09/414,710	
List of Patents and Publications Statement (Use several sheets if necessary) Page 1 of 3			Applicant: Faber, et al. Filing Date: October 8, 1999		

OIPE
MAY 30 2000
PATENT & TRADEMARK OFFICE

RECEIVED
JUN - 2 2000
TECH CENTER 2100

RECEIVED
MAY 31 2001
TECH CENTER 2100

REFERENCE DESIGNATION						
Examiner Initials	Document No.	Class	Sub-Class	Filing date if appropriate		
	AA					
	AB					
	AC					
	AD					
	AE					
	AF					
	AG					
	AH					
	AI					
	AJ					
	AK					

FOREIGN PATENT DOCUMENTS							
No.	Document No.	Date	Country	Class	Sub-Class	Trans-lation	
	AL						
	AM						
	AN						
	AO						
	AP						

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)		
SMD	AR	Kiyoshi Kabeya, Akihiro Tomihisa and Sueharu Miyahara, "A New Teleconsultation Terminal System Using ISDN," NTT Review, Vol. 3, No. 4, July 1991, Pages 37-43.
SMD	AS	Masahiko Hase, Shuji Kawakubo and Mineo Shoman, "Advanced Videophone System Using Synchronized Video Filing Equipment," NTT Review, Vol. 3, No. 4 July 1991, Pages 29-36.
SMD	AT	Franco Mercalli and Roberto Negrini, "The ESSAI Teleshopping System: An Example of a Broadband Multimedia Application," Publication No. 0-7803-1820-X/94, IEEE, 1994, Pages 572-576.

Examiner <i>S. Gray</i>	Date Considered <i>11/16/00</i>
-------------------------	---------------------------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Form PTO-1449 (Modified)		Atty Docket No.: 004704 P001		Serial No.: 09/414,710	
List of Patents and Publications Statement (Use several sheets if necessary)			Applicant: Faber, et al.		
Page 2 of 3			Filing Date: October 8, 1999		
REFERENCE DESIGNATION			U.S. PATENT DOCUMENTS		
Examiner Initials	AA	Document No.		Class	Sub-Class
	AB				
	AC				
	AD				
	AE				
	AF				
	AG				
	AH				
	AI				
	AJ				
	AK				
FOREIGN PATENT DOCUMENTS					
No.	AL	Document No.	Date	Country	Class
	AM				
	AN				
	AO				
	AP				
OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)					
SMD	AR	Abhaya Asthana and Paul Krzyzanowski, "A Small Domain Communications System for Personalized Shopping Assistance," Proceedings of ICPWC'94, Publication No. 0-7803-1996-6/94, IEEE, 1994, Pages 199-203.			
SMD	AS	Linda Littleton, "Meet the Shadowy Future," Proceedings ACM SIGUCCS User Services Conference XXII, Ypsilanti, Michigan October 16-19, 1994, Pages 205-210			
SMD	AT	L. F. Ludwig and D.F. Dunn, "Laboratory for Emulation and Study of Integrated and Coordinated Media Communication," Conference on Office Information Systems, March 23-25, 1988, Sponsored by ACM SIGOIS and IEEECS TC-OA in cooperation with IFIP W.G. 8.4, Pages 283-291.			
Examiner S. D. 12			Date Considered 11/16/00		
<p>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</p>					

MAY 30 2000
 PATENT & TRADEMARK OFFICE

RECEIVED
 JUN - 2 2000
 TECH CENTER 2000

RECEIVED
 MAY 2 2000
 MAIL ROOM

RECEIVED
JUN - 2 2000
TECH CENTER 2700

Form PTO-1449 (Modified)	Atty Docket No.: 004704.P001	Serial No.: 09/414,710
List of Patents and Publications Statement (Use several sheets if necessary)	Applicant: Faber, et al.	Filing Date: October 8, 1999
Page 3 of 3		

O I P E
MAY 30 2000
PATENT & TRADEMARK OFFICE

REFERENCE DESIGNATION

Examiner Initials	Document No.	Class	Sub-Class	Filing date if appropriate
	AA			
	AB			
	AC			
	AD			
	AE			
	AF			
	AG			
	AH			
	AI			
	AJ			
	AK			

FOREIGN PATENT DOCUMENTS

No.	Document No.	Date	Country	Class	Sub-Class	Translation
	AL					
	AM					
	AN					
	AO					
	AP					

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

SMD	AR	E.J. Addeo, A.B. Dayao, A.D. Gelman and V.F. Massa, "An Experimental Multi-Media Bridging System," Frontiers in Computer Communications Technology, Computer Communications Review, Vol. 17, No. 5, August 11-13, 1987, Pages 236-242.
SMD	AS	ISDN Tutorial: Definitions, http://www.ralphb.net/ISDN/defs.html , printed on April 21, 2000.
SMD	AT	ISDN Tutorial: Interfaces, http://www.ralphb.net/ISDN/ifaces.html , printed on April 21, 2000.

Examiner S. D. STAY	Date Considered 11/14/00
------------------------	-----------------------------

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.